ABS Quality Evaluations

Certificate Of Conformance

This is to certify that the Environmental Management System of:

Ricoh Latin America

RLA Headquarter

2700 S, Commerce Pkwy, Ste 201 - Weston, FL 33331
Weston, FL 33331
U.S.A.

(WITH ADDITIONAL FACILITIES LISTED ON ATTACHED ANNEX)

has been assessed by ABS Quality Evaluations, Inc. and found to be in conformance with the requirements set forth by:

ISO 14001:2015

The Environmental Management System is applicable to:

Business facing processes (Core Business) which includes the main processes directly related to the realization of the product and/or service: Offering Services and Products of the Office Printing business lines, Office Services and Graphics Communication, presented to customers through the pillars of Equip, Connect and Unleash, that are carried out through the processes of Portfolio Management, Brand Promotion, Pre-Sale, Sale, Project Management, Supply Chain Management, Design and Build, Customers Care and Order to Cash; Main Warehouse and Workshop processes: related to Inbound Logistics, Internal Logistics, Outbound Logistics, Delivery Logistics, Workshop to review and fix Ricoh's equipment and temporary storage of collected residual as empty cartridge, used machines and paperboard.

Processos Voltados ao Negócio (Core Business) que incluem os principais processos diretamente relacionados à realização do produto e/ou serviço: Oferta de Serviços e Produtos das linhas de negócios de Office Printing, Office Services e Graphics Communication, apresentados aos clientes através dos pilares Equipa, Conecta e Libera, e são realizados através dos processos de Gestão de Portfólio, Promoção de Marca, Pré-Venda, Venda, Gestão de Projetos, Gestão da Cadeia de Suprimentos, Desenho e Construção, Atendimento ao Cliente e Compras; Principais processos de Armazém e Escritório: relacionados à Logística Inbound, Logística Interna, Logística Outbound, Logística de Entrega, Laboratório de Assistência Técnica para revisão e conserto de equipamentos Ricoh e armazenamento temporário de resíduos coletados como cartuchos vazios, máquinas usadas e papelão.

Procesos de cara al Negocio (Core Business), que incluyen los principales procesos directamente relacionados con la realización del producto y/o servicio: Servicio y Oferta de Producto de las líneas de negocio de Office Printing, Office Services y Graphics Communication, presentados a los clientes a través de los pilares Equipa, Conecta y Libera, y se llevan a cabo a través de los procesos de Gestión de Portafolio, Promoción de Marca, Preventa, Venta, Gestión de Proyectos, Gestión de la Cadena de Suministro, Diseño y Construcción, Atención al Cliente y Compras; Principales procesos de Almacén y Taller: relacionados con Logística de Entrada, Logística Interna, Logística de Salida, Logística de Entrega, Taller de revisión y reparación de equipos Ricoh y almacenamiento temporal de residuos recolectados como cartuchos vacíos, máquinas usadas y cartones.

This certificate may be found on the ABS QE Website (www.abs-qe.com). For certificates issued in the People's Republic of China information may also be verified on the CNCA website (www.cnca.gov.cn).

Certificate No:	47099
Last Expiry Date:	06 June 2024
Original Approval Date:	07 June 2012
Effective Date:	19 June 2024
Expiration Date:	06 June 2027
Revision Date:	19 June 2024

Dominic Townsend, President

Validity of this certificate is based on the successful completion of the periodic surveillance audits of the management system defined by the above scope and is contingent upon prompt,written notification to ABS Quality Evaluations, Inc. of significant changes to the management system or components thereof.

ABS Quality Evaluations, Inc. 1701 City Plaza Drive, Spring, TX 77389, U.S.A.
Validity of this certificate may be confirmed at www.abs-qe.com/cert_validation.

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ANNEX

Certificate No: 47099

Ricoh Latin America

At Below Facilities:

Facility:	RLA Headquarter 2700 S, Commerce Pkwy, Ste 201 - Weston, FL 33331 Weston, FL 33331 U.S.A.	Facility:	Ricoh Argentina - Main Office Avenida Caseros 3039, Edificio Tesla II. Parque Patricios-CABA Buenos Aires, Buenos Aires Argentina
Activity:	IMS Management, Context of Company, Planning, Leadership, Support, Operation, Performance evaluation, improvement	Activity:	Context of Company, Planning, Leadership, Support, Operation, Performance evaluation and Improvement
Facility:	Ricoh Argentina - Warehouse Uruguay 2287, (CP 1644) Victoria Buenos Aires, Buenos Aires Argentina	Facility:	Ricoh Brasil Al. Araguaia, 2014 - Conj.: 141 a 144 Alphaville Industrial Barueri, SP 06455-000 Brasil
Activity:	Warehouse	Activity:	Context of Company, Planning, Leadership, Support, Operation, Performance evaluation and Improvement
Facility:	Ricoh Chile - Main Office Rosario Norte #532 of. 303 Santiago Chile	Facility:	Ricoh Chile - Warehouse Camino a Noviciado 3707, Pudahuel Santiago Chile
Activity:	Context of Company, Planning, Leadership, Support, Operation, Performance evaluation and Improvement	Activity:	Warehouse

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Ricoh Latin America

At Below Facilities:

Facility:	Ricoh Colombia, S.A - Main Office Cra 85 K No 46 A - 66, Edificio 2 Piso 5 Complejo Industrial San Cayetano Bogotá, Bogotá, D.C. Colombia	Facility:	Ricoh Colombia - Warehouse Centro Industrial Portos Bogotá, Bogotá, D.C. Colombia
Activity:	Context of Company, Planning, Leadership, Support, Operation, Performance evaluation and Improvement	Activity:	Warehouse
Facility:	Ricoh Costa Rica, S.A. Heredia, La Valencia. Oficentro Technopark Costado oeste de Autos Xiri, contiguo a Mc Donald's San José, . Costa Rica	Facility:	Ricoh El Salvador - Main Office 55 Avenida Sur No. 153 entre Alameda Roosevelt y Avenida Olimpica San Salvador El Salvador
Activity:	Context of Company, Planning, Leadership, Support, Operation, Performance evaluation and Improvement and Warehouse	Activity:	Context of Company, Planning, Leadership, Support, Operation, Performance evaluation and Improvement
Facility:	Ricoh El Salvador - Warehouse Bodegas SmartCenter, 49 Av. Sur y Blvd. Los Proceres Colonia Monserrat, San Salvador El Salvador	Facility:	Ricoh Guatemala, S.A. - Main Office Avenida de las Americas 24-04 Zona 13 01013 Guatemala, Guatemala Guatemala
Activity:	Warehouse	Activity:	Context of Company, Planning, Leadership, Support, Operation, Performance evaluation and Improvement

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At Below Facilities:

Facility:	Ricoh Guatemala - Warehouse 20 Calle 24-60, zona 10, Ofibodegas Pradera No. 17 Guatemala Guatemala	Facility:	Ricoh Mexico - Main Office Cerrada de Palomas # 22 Interior 301 Colonia Reforma Social Cerrada Palomas No. 22, int 301, Del. Miguel Hidalgo, Ciudad de Mexico, Mexico México
Activity:	Warehouse	Activity:	Context of Company, Planning, Leadership, Support, Operation, Performance evaluation and Improvement
Facility:	Ricoh Mexico - Warehouse Calle "E" N° 22 Col. Modelo, C.P. 53330 Estado de México México	Facility:	Ricoh Panama - Warehouse Parque Industrial Costa del Este calle segunda bodega 144 Republic of Panama
Activity:	Warehouse	Activity:	Warehouse
Facility:	Ricoh Panama, S.A. - Main Office Boulevard Costa del Este, Edif. Financial Park, Piso N° 31 Panama Republic of Panama	Facility:	Ricoh Perú - Main Office Av. Víctor A. Belaunde 147 Torre Real 6, Of. 402 San Isidro, Lima Perú
Activity:	Context of Company, Planning, Leadership, Support, Operation, Performance evaluation and Improvement	Activity:	Context of Company, Planning, Leadership, Support, Operation, Performance evaluation and Improvement

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Ricoh Latin America

At Below Facilities:

Facility:	Ricoh Perú - Warehouse Calle San Lorenzo 1355, Surquillo Lima Perú	Facility:	Ricoh Puerto Rico - Main Office National Plaza Bldg. Ponce de Leon 431, Suite 1700 San Juan 00917 Puerto Rico
Activity:	Warehouse	Activity:	Context of Company, Planning, Leadership, Support, Operation, Performance evaluation and Improvement
Facility:	Ricoh Puerto Rico - Warehouse Royal Industrial Park, Edif B, Carr 869 km 1.4, Barrio Palmas Puerto Rico	Facility:	Ricoh Dominicana, S.A. - Main Office Av. Pedro Henriquez Ureña #142 Ens. La Esperilla Santo Domingo Dominican Republic
Activity:	Warehouse	Activity:	Context of Company, Planning, Leadership, Support, Operation, Performance evaluation and Improvement
Facility:	Ricoh Rep. Dominicana - Warehouse Calle J Esquina K, Zona Ind. de Herrera Santo Domingo Dominican Republic	Facility:	Ricoh Costa Rica Cityzen, La Ribera de Belén Heradia San José, . Costa Rica
Activity:	Warehouse	Activity:	Warehouse

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